

## Annex 1 to the GTC of OeKB CSD Service Centers and Business Hours

Service Center	Availability		Contact
	Opening hours	Days	
OeKB CSD General questions	9:00 hrs. to 16:30 hrs.	Banking workdays	<i>csd@oekb-csd.at</i> Tel. 01 531 27 - 2100
Accounts & Settlement	8:00 hrs. to 17:30 hrs.	Monday to Friday, except for T2 holidays	<i>settlement@oekb-csd.at</i> Tel. 01 531 27 - 2020
Asset Servicing	8:00 hrs. to 17:00 hrs.	Monday to Friday, except for T2 holidays	<i>asset servicing@oekb-csd.at</i> Tel. 01 531 27 - 2010
Relationship Management Accounts	9:00 hrs. to 16:30 hrs.	Banking workdays	<i>rm-accounts@oekb-csd.at</i> Tel. 01 531 27 - 2014
Wertpapierschalter	8:00 hrs. to 16:30 hrs.	Banking workdays	<i>wertpapierlieferung@oekb-csd.at</i> Tel. 01 531 27 - 2090
Relationship Management Issuers	9:00 hrs. to 16:30 hrs.	Banking workdays	<i>rm-issuers@oekb-csd.at</i> Tel. 01 531 27 - 2016
Income Collection for Securities Due	8:00 hrs. to 16:30 hrs.	Monday to Friday, except for T2 holidays	<i>inkasso@oekb-csd.at</i> Tel. 01 531 27 - 2080

The current list of public holidays without availability of OeKB CSD can be downloaded from [www.oekb-csd.at](http://www.oekb-csd.at).